



2019

Fact Sheet



ORLANDO INTERNATIONAL AIRPORT
The Orlando Experience®

NAME: MCO- Official airport designator for Orlando International Airport (designator adopted from McCoy Air Force Base named after Colonel Michael McCoy)

AVIATION AUTHORITY: The airport is operated and managed by the Greater Orlando Aviation Authority (GOAA), which consists of a seven-member board, five are appointed by the Governor of Florida and one is the Mayor of Orlando and one is the Mayor of Orange County.

LAND & FACILITIES: Approximately, 12,294 acres (4,975 hectares<20 square miles) comprises the airport property, making it the fourth largest airport in landmass in the United States; Four parallel North/South runways; Approximately 17,000 paved parking spaces. MCO has more than 7 million square feet under roof.

LOCATION: Centrally located within a two-hour drive of more than 60 percent of Florida's population. MCO is well positioned to support the region's dynamic economic growth.

\$31+ Billion Regional Economic Impact

- \$566,910,00 FY 2019 Budget
- 21,000+ Airport Employees
- 138 Food, Beverage & Retail



2018 & 2017 J.D. Power Highest in Customer Satisfaction for Mega Airports and CAPA award

\$4.27B Capital Improvement Plan Includes:

- North Terminal Complex Renovation
- South APM / ITF Complex
- South Terminal "C" Phase 1

THE ORLANDO EXPERIENCE®

DESIGN CONCEPT: A total environmentally responsive complex that has high passenger convenience features, low maintenance and operational costs, accommodates a high growth rate and reflects the unique character of Central Florida.

MISSION: Provide safe, secure, customer-friendly affordable services and facilities that promote The Orlando Experience.®

VISION: Advance Orlando and the region as the premier intermodal transportation gateway for global commerce.

CUSTOMER SERVICE GOAL: To delight and value each guest with the finest airport experience in the world. Exceed the expectations of the traveling public with the collaboration of our airport partners and the community.

SUSTAINABILITY GOAL: To reduce our dependency on fossil fuels; lower the demand on potable water; preserve natural lands; divert landfill waste and support alternative transportation.



HISTORICAL PASSENGER DATA

TOTAL TRAFFIC: INTERNATIONAL TRAFFIC:

1971	1,287,540	1976	2,205
1981	6,072,145	1977	62,683
1991	18,411,945	1979	124,360
2001	28,253,248	1984	268,660
2002	26,952,158	1991	2,010,843
2003	27,684,111	1993	2,722,189
2004	31,494,285	2000	2,537,784
2005	34,104,663	2001	2,094,464
2006	34,830,914	2006	2,087,042
2007	36,478,885	2007	2,295,938
2008	35,660,742	2008	2,686,913
2009	33,693,649	2009	2,977,920
2010	34,877,899	2010	3,245,799
2011	35,426,436	2011	3,502,584
2012	35,288,887	2012	3,784,729
2013	34,768,945	2013	3,945,574
2014	35,714,612	2014	4,324,175
2015	38,809,337	2015	5,084,240
2016	41,923,399	2016	5,592,710
2017	44,611,265	2017	5,912,195
2018	47,696,627	2018	6,600,640 (Records)

Orlando International Airport Milestones

- 1975 Deed received by Orlando for surplus land for airport facility use following closure of McCoy Air Force Base in 1974; Special State of Florida legislative act created the Greater Orlando Aviation Authority (GOAA).
- 1976 Received international status; renamed Orlando International Airport (MCO).
- 1981 Completion of a new \$300 million MCO Terminal Complex; ranked 25th in passenger traffic in U.S. with 6 million passengers and 13 signatory airlines.
- 1985 B-52 Memorial Park is dedicated; first million passenger month in March; total 10 million for the year.
- 1989 Third parallel runway opened.
- 1990 Opened third airside; new FIS concourse increased capacity to 2000 international passengers per hour.
- 1992 Opened 446-room Hyatt Regency Hotel.
- 2000 Rated #1 Airport in North America by J.D. Power & Associates; fourth airside terminal opened.
- 2002 Opened 345-foot Air Traffic Control tower. (tallest in U.S. at the time)
- 2003 Fourth parallel runway added; Flight Safety International Simulation facility opened.
- 2006 MCO uses biodiesel in all GOAA diesel-powered vehicles; MCO opened first 100-space cell phone lot.
- 2007 World's largest passenger plane, the A-380, made first southeast U.S. landing; full employee screening begins.
- 2012 \$470 million Automated People Mover (APM) Complex proposed; Installation of Veterans Memorial.
- 2013 The Col. Joe Kittinger Award started to honor U.S. Veterans; \$1.1B Capital Improvement Plan announced.
- 2014 First U.S. Airport to use Automated Passport Control kiosks for visa waiver countries; \$1.1B Capital Improvement Plan approved.
- 2015 Construction begins on new APM South Complex & Intermodal Terminal Facility; Customer Service Department/Program started; passenger traffic record 38.8M; Board approves initiating design of South Terminal.
- 2016 GOAA Board approves construction of South Terminal "C" Phase 1; New USO opens on "A" terminal first level; annual passenger traffic record 41.9 million; MCO ranks 14th in nation & 43rd in world in passenger volume.
- 2017 MCO ranked by J.D. Power Highest in Customer Satisfaction for Mega Airports. New Intermodal Terminal Facility/Automated People Mover (ITF/APM) complex opens; 2400 space parking garage "C" opens; Annie the Astronaut digital ambassador introduced; annual passenger traffic surpasses the 44 million mark; MCO hosts Puerto Rico hurricane Maria relief center.
- 2018 MCO becomes first airport in nation to employ entry & exit facial recognition biometric technology for international travelers; MCO wins second consecutive J.D. Power Highest in Customer Satisfaction for Mega Airports award; GOAA signs 50-year land use deal with City of Orlando; MCO surpasses 150 total non-stop destinations; Board approves construction of 19-gate South Terminal project.



Airline Service at MCO

Aer Lingus	Flair	Swoop	MCO provides scheduled non-stop service to 150+ U.S. & international destinations	Haiti
AeroMexico	Frontier	Thomas Cook		Honduras
Air Canada	GOL	United	Bahamas	Iceland
Air Transat	Icelandair	Virgin Atlantic	Brazil	Ireland
Alaska	Interjet	Volaris	Canada	Jamaica
American	JetBlue	WestJet	Colombia	Mexico
Avianca	LATAM		Costa Rica	Netherlands
Azul	Lufthansa		Cuba	Northern Ireland
Bahamasair	Norwegian		Denmark	Norway
British Airways	Silver		Dominican Republic	Panama
Caribbean	Southwest		El Salvador	Peru
Copa	Spirit		England	Scotland
Delta	Sun Country		France	Sweden
Edelweiss	Sunwing		Germany	Switzerland
Emirates			Guatemala	Trinidad & Tobago
				U.A.E.

MCO Revenue

MCO receives **NO local tax dollars** and operates on airline and airport user fees.

